

ORIGINAL

NEW APPLICATION



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AZ CORP COMMISSION
DOCKET CONTROL

www.CenturyLink.com
1801 California, 10th Floor
Denver, CO 80202

Arizona Corporation Commission

DOCKETED

JAN 20 2016

January 20, 2016

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

DOCKETED BY	
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RE: Tariff filing on behalf of CenturyLink Communications, LLC, Docket No. T-02811B

Dear Sir or Madam: T-02811B-16-0018

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink Communications, LLC's ("CLC") Interexchange Telecommunications Service Tariff No. 1.

This filing deletes the CenturyLink Convenience Fee Charge previously assessed by CenturyLink when customers complete one-time payments with the assistance of a live CenturyLink customer representative. CenturyLink representatives are no longer accepting debit card or credit card payments directly; all such payments are being handled through a third party vendor. Customers choosing to make one-time payments through the Company's third party vendor now incur a fee assessed by the vendor; CenturyLink does not receive any portion of the fee.

CenturyLink offers the following non-chargeable payment options: electronic payment by check, auto-payment plans, and an automated payment system via telephone. Also, credit or debit card payments for a deposit, advance payment, recurring payment and payments made through the Company's retail locations are not subject to the convenience fee. Customers have been notified by bill message of this change and will also be notified of the charges that will be assessed by the third party vendor prior to the completion of a payment transaction.

In addition, we are correcting the reference for Business Sense on page 101 in Section 4.

CenturyLink respectfully requests that the proposed changes become effective on February 20, 2016. Should you have any questions regarding this filing, please contact Sharon Alvarado at 303 992 5836.

Respectfully submitted,

Marla Hazlett

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Attachments

Marla Hazlett
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**2.6 RESERVED FOR FUTURE USE****2.7 RESERVED FOR FUTURE USE****2.8 PAYMENT OF BILLS****A. Duplicate Bill Charge**

The following charge applies where billing capabilities exist. In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

- Residence, per account
 - Reprint on paper, per bill \$5.00
- Business, per account
 - Reprint on paper, per bill 5.00

(D)

B. Monthly Recurring Charges

After the minimum service period, the full monthly recurring charge applicable for any service provided under this Tariff will apply for each month, or partial month, per account. Except as may be otherwise specified in this Tariff, there will be no pro-ration of this charge for a partial month's service when a Customer cancels service.

(D)

(T)

4. BUSINESS COMPLEX SERVICE OFFERINGS**4.6 CALLING PLANS****4.6.1 MESSAGE TELECOMMUNICATIONS SERVICES (MTS) (Cont'd)****D. Business Basics**

Business Basics offers small business Customers a flat rate for Dial-1 and SDS[1]. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

To be eligible for Business Basics, business customers must: 1) subscribe to any Solutions Package; 2) be a multi-line Customer with at least one local exchange service line or trunk provided by Embarq LOC or the Company, with a minimum of four lines presubscribed to this service[2]; or, 3) be a multi-line Customer with at least five individual business lines or at least two key trunks provided by Embarq LOC or the Company.

Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in this Section.

(C)

Business Basics Customers' employees may subscribe to the Customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Basics rates for satellite locations. Unless, otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

	CURRENT	MAXIMUM
1. Dial-1 Rate Per Minute	\$0.12	\$2.00

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

[2] This option is grandfathered as of April 9, 2007 and is only available to existing customers.